



BBB Reliability Report
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Industria Models & Talent
6820 Roswell Road Suite 2E
Atlanta, GA 30328

General Information

Phone Number: (770) 391-0031
BBB Membership: This company is not a member
Type-of-Business Classification: Modeling Agencies

The information in this report has either been provided by the company, or has been compiled by the Bureau from other sources.

Customer Experience

Based on BBB files, this company has an unsatisfactory record with the Bureau due to unanswered complaint(s).

When evaluating complaint information, please consider the company's size and volume of business. The number of complaints filed against the company may not be as important as the type of complaints and how the company handled them.

Closed Complaints

Number of complaints processed by the BBB since the firm's BBB file was opened in July of 2004: 10

Number of complaints processed by the BBB in last 12 months: 9

Complaints Concerned

Delivery Issues: 1

Outcome of the complaint -

Company made good faith effort to Resolve: 1

Product Quality Issues: 1

Outcome of the complaint -

Unresolved: 1

Refund or Exchange Issues: 2
Outcome of all complaints -
Resolved: 2

Contract Issues: 2
Outcome of all complaints -
Resolved: 1; Company made good faith effort to Resolve:
1

Customer Service Issues: 2
Outcome of all complaints -
Resolved: 1; Company did not respond: 1

Credit or Billing Issues: 2
Outcome of all complaints -
Company made good faith effort to Resolve: 2

Report as of 08/28/2005
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